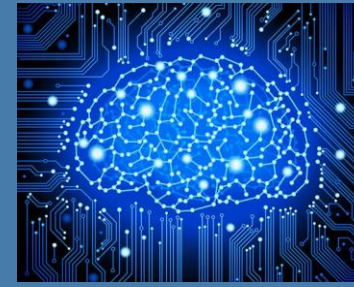


PUSAT DATA



Peranan Kami

- Melaksana projek-projek yang berpotensi meningkatkan pengurusan Pusat Data
- Menyelaraskan keperluan kapasiti (capacity planning) Pusat Data kampus induk.
- Merancang keperluan Standard Operating Procedure (SOP).

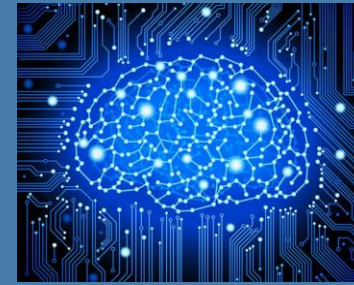
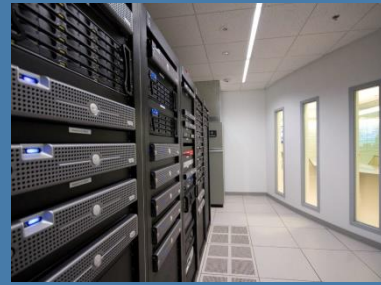
Pengurusan Operasi Pusat Data

- Memantau Service Level Agreement (SLA) yang dibangunkan supaya dipatuhi.
- Melaksanakan penyelenggaraan pembaikan dan pencegahan setiap pelayan dan storan.
- Memberi khidmat nasihat berkenaan pelayan dan storan untuk keperluan Pusat Tanggungjawab (PTJ) lain.
- Memantau pengoperasian e-mel rasmi.
- Memantau status setiap perkakasan yang ditempatkan dalam Pusat Data .
- Menyedia dan mengurus keperluan fasiliti pusat data dan memastikan persekitaran sentiasa dalam keadaan kondusif.

Pengurusan Pemulihan Bencana

- Memastikan pematuhan SOP backup and recovery.
- Menyediakan khidmat nasihat operasi backup and recovery untuk PTJ.
- Mengurus dan memastikan keselamatan data backup.
- Mengurus dan memastikan setiap integriti data backup dipelihara.
- Mengurus dan memastikan pelaksanaan backup setiap aplikasi kritikal universiti.
- Menyedia dan mengurus keperluan backup and recovery.

COMPUTER LABORATORY



Our Role

- To implement the potential projects to improve the management of Data Centre
- Coordinating capacity planning of the Data Centre.
- Designing the requirements of Standard Operating Procedure (SOP) for Data Centre.

Data Center Operation Management

- Monitoring the Service Level Agreement (SLA)
- Implementing corrective and preventive maintenance to all servers and storage.
- Providing the advisory services on servers and storage.
- Monitoring the operation of official email services.
- Monitoring the status of every hardware in Data Centre.
- Provide and manage the Data Centre facility and keep the environment being conducive.

Disaster Recovery Management

- To ensure all activities compliance with the SOP.
- Providing the advisory services for backup and recovery.
- To manage and to ensure the backup data condition.
- To manage and to ensure the integrity of the backup data is preserved.
- To manage and to ensure the implementation of data backup to all critical application system.
- Provide and manage backup and recovery needs.